

Outdoor Program Policy: Inclement Weather Guidelines

The safety of players, coaches, and spectators is the primary concern during all Unity Volleyball Club and Unity Sports (Unity) activities. Even though activities are scheduled rain or shine, they will proceed only as long as it is safe to do so.

Unity staff will do our best to communicate program cancellations at least 30 minutes before programs start based on the current weather and forecast conditions.

Following are policies and procedures which will be in place for all Unity outdoor programs and activities.

Lighting Sighting/Sound of Thunder

ALL ACTIVITY will and must be stopped with any sign of thunder or lightning. ALL PARTICIPANTS must vacate the programmed area immediately.

- Lightning awareness should begin with the first flash of lightning seen or thunder clap heard.
- Know where the closest safe structure or location is to the field of play. If no enclosed structures are available, fully enclosed vehicles such as cars, trucks, buses, vans, etc. with the windows rolled up provide good shelter from lightning. Never stand under trees, in an open field, or under an umbrella.
- Activity can resume once 30 minutes has passed from the last sign of lightning or sound of thunder if the field of play is safe; please follow the direction of Unity staff
- Unity staff have the ability to cancel any activity due to weather at any time - no exceptions

Heavy Rain/Winds

- Leave the playing area immediately
- Seek nearest indoor shelter
- Activity can resume ONLY when Unity staff deem it is safe and has granted permission to return to the program area
- Unity staff have the ability to cancel any activity due to weather at any time - no exceptions

Heat/Humidex

- Even though high temperatures and/or humidex warnings may be in place, Unity activities will continue. Programs are not cancelled due to extreme heat however the following measures will be in place to keep everyone safe during the program:
 - Extra water and rest breaks will be implemented by Unity staff
 - During practices, the pace will be adjusted for safety
- Unity staff will make the decision whether to cease activities and remove participants in the event of dangerous weather

Cancellation & Refund Policy

1. Unity provides a full refund minus an administration fee if cancellation is requested **more than 10 days** prior to the start of the program
 - a. The administration fee is 10% of the program registration based on a minimum of \$15 and maximum of \$25
2. No reimbursement if cancellation is **less than 10 days** prior to the start of the program or during the program unless accompanied by an official doctor's note for injury
 - a. Reimbursement will be based on a pro-rated refund or credit amount if the participant becomes ill or is injured (with doctor's certificate) and is unable to complete the program
3. In circumstances where Unity cancels a program a 100% reimbursement will apply
 - a. In the case where individual practices or program days are cancelled and a make-up practice cannot be rescheduled, a pro-rated refund or credit will apply