

Unity Rep Refund & Cancellation Policy

The “OVA Player Contract” represents a legal, contractual obligation when signed. The contract outlines specific responsibilities that are assigned to both signatories. Similarly, accepting a position on a Unity team is a commitment not only to the Club but also to the Coach and other team members.

Unity’s refund policy takes into consideration that an increased financial burden is borne by the remaining families in circumstances when an athlete decides not to join the team and departs after a commitment has been made to the team. As a result, in most such instances athlete fees are non-refundable.

No refunds will be given once OVA registrations have been submitted other than in the following two (2) exceptions:

- a) If your child is asked to leave the Club for any reason other than a breach of the Athlete Code of Conduct.
- b) Your child sustains a season-ending injury during an OVA sanctioned activity.

With respect to refund requests for any of the exceptions noted above, any portion of fees that have already been disbursed in support of products and/or services purchased on your child’s behalf during his/her time with Unity will not be refunded.

For exception (a) and (b), we will refund 100% of all remaining (refundable) fees from that date.

Examples of non-refundable expenditures are: money already expended by the Club for items such as the athlete’s OVA registration fee; OVA tournament registrations; uniforms and other approved team expenses; sponsorship or fundraising funds, etc.

Cancellation & Refund Policy for Non-OVA Rep Programs*

1. Unity provides a full refund minus an administration fee if cancellation is requested **more than 10 days** prior to the start of the program
 - a. The administration fee is 10% of the program registration based on a minimum of \$15 and maximum of \$25
2. No reimbursement if cancellation is **less than 10 days** prior to the start of the program or during the program unless accompanied by an official doctor’s note for injury
 - a. Reimbursement will be based on a pro-rated refund or credit amount if the participant becomes ill or is injured (with doctor's certificate) and is unable to complete the program
3. In circumstances where Unity cancels a program a 100% reimbursement will apply
 - a. In the case where individual practices or program days are cancelled and a make-up practice cannot be rescheduled, a pro-rated refund or credit will apply

**Includes all Tryouts, Camps, Academy Programs, & Leagues*